

Need urgent help now?

If you, or a veteran, is in crisis it is important to reach out. Help is always available.

COVID-19

If you've been affected by COVID-19, you may be able to get financial support from the government. This could be because you're self-isolating at home or your work is affected.

To find out what help may be available, who to contact for help, or for more information, call the Government Helpline on 0800 779 997. The line is open 8am to 1am, 7 days a week.

Got symptoms? Call your GP before you visit, or call Healthline on 0800 358 5453.





If you live in NZ

If this is an emergency

Call 111 (tel:111) if you—or someone you know—are in immediate danger.

If you need to talk

If you or someone else is not in immediate danger—but still need to talk—the following organisations can help.

Organisation	Contact
Need to talk? 1737 (https://www.1737.org.nz/) 	1737 (tel:1737)—phone or text a trained counsellor
NZDF4U (http://www.nzdf.mil.nz/families/safer-families/default.htm) 	0800 693 348 (tel:0800693348)
Lifeline Aotearoa (https://www.lifeline.org.nz/) 	0800 543 354 (tel:0800543354)
Samaritans (http://www.samaritans.org.nz/) 	0800 726 666 (tel:0800726666)

If you need support

Healthline

Healthline can help you if you're feeling unwell but not sure whether you need to see a doctor. It's staffed by registered nurses who are specialists in assessing and advising over the phone.

Call Healthline on 0800 611 116 (tel:0800611116).

Royal New Zealand Returned and Services Association (RSA)

The RSA honours and supports both current and ex-service members. It can provide financial and other support through its networks in NZ.

Contact an RSA's District Support Advisor (<https://www.rsa.org.nz/support/team>) [↗](#)

No Duff

No Duff is a volunteer organisation, who are committed to providing welfare support to past and present members of NZ's Armed Forces.

No Duff Charitable Trust (<https://www.noduff.org/>) [↗](#) (<mailto:admin@noduff.org.nz>) [↗](#)

If you live in Australia

If this is an emergency

Call 000 (<http://tel:000>) [↗](#) if you—or someone you know—are in immediate danger.

If you need to talk

If you or someone else is not in immediate danger—but still need to talk—the following organisations can help.

Australian contacts

Organisation	Phone
Lifeline Australia (https://www.lifeline.org.au/) ↗	12 11 14 (tel:121114)
MensLine Australia (https://mensline.org.au/) ↗	1300 78 99 78 (tel:1300789978)
Overwatch Australia (https://overwatchaustralia.org.au/) ↗	1800 699 2824 (tel:18006992824)
Relationships Australia (http://www.relationships.org.au/) ↗	1300 364 277 (tel:1300364277)
Suicide Call Back Service (https://www.suicidecallbackservice.org.au/) ↗	1300 659 467 (tel:1300659467)