

When things change

Things change — for the better and for worse. It's important that you let us know when this happens.

Updating your details

You need to keep us updated if your details change. This includes if you:

- move to a new home
- get a new phone number
- change banks.

Contact us to let us know (<https://www.veteransaffairs.mil.nz/contact-us/>)

Changes in your health

If your health changes it's best to let us know. Our team can help you figure out what this may mean for how we support you.

If you get a War Disablement Pension

You may be able to:

- have a new condition accepted for treatment or rehabilitation
- get support to stay independent in your home.

If you get another entitlement

You may be able to:

- have a new condition accepted for treatment, rehabilitation or compensation
- ask for a reassessment of an accepted condition
- get support to stay independent in your home.

You can't apply for reassessment if you have been granted:

- a permanent condition within the last 2 years
- a temporary condition within the last 12 months.

You can have a reassessment sooner if there's medical evidence that the condition has changed by more than 10% whole-person impairment.

To apply for new conditions or reassessment of existing conditions:

1. complete the New Conditions and Reassessment form.
2. get your doctor to complete the medical sections.
3. send the form to us.

 [New Conditions and Reassessment form \[PDF, 475 KB\]](#)

(<https://www.veteransaffairs.mil.nz/assets/Forms/a23bf0cbef/New-Conditions-and-Reassess-Accepted-Disabilities->

application-form.pdf)

Contact us if you wish to discuss the process (<https://www.veteransaffairs.mil.nz/contact-us/>)

Going into or leaving hospital

You need to let us know if you are going into hospital or leaving it. This helps us get you more support while in hospital.

Contact us to let us know (<https://www.veteransaffairs.mil.nz/contact-us/>)

Relationship changes

If you're leaving or entering a relationship you must inform us. This may allow us to give you support that better reflects your circumstances. It may also help us get your partner more support.

Contact us to let us know (<https://www.veteransaffairs.mil.nz/contact-us/>)

Travelling overseas

You'll need to let us know if you plan to go overseas. This helps us get you the support you need while travelling.

Contact us to let us know (<https://www.veteransaffairs.mil.nz/contact-us/>)

Declaring income

Depending on the type of support you get from us, you might need to let us know if your income changes — both if it increases or decreases. This helps us adjust your support to better suit you.

Contact us to let us know (<https://www.veteransaffairs.mil.nz/contact-us/>)