

Home Help—Veterans' Independence Programme

Home Help may be able to support you at home with normal household chores.

Who can get this

You may be able to get this if you:

- have Qualifying Service, and
- are assessed as needing it to stay independent in your home.

Qualifying Service explained (<https://www.veteransaffairs.mil.nz/eligibility/qualifying-service/>)

What you can get

The maximum amount of help for household chores is 2 hours a week. This support may be increased in certain circumstances.

Household chores may include:

- kitchen cleaning
- bathroom and toilet cleaning
- floor cleaning
- dusting
- bed-making
- rubbish disposal
- laundry
- meal preparation and cooking—or a delivered meal service if appropriate
- someone accompanying you to help with grocery shopping.

We partner with Health Care of New Zealand Holdings Ltd to deliver home help to you.

How to apply

This support is provided as part of the Veterans' Independence Programme.

Contact us to have a needs assessment for the Veterans' Independence Programme. This will include an assessment for Home Help under the Veterans' Independence Programme.

Contact us (<https://www.veteransaffairs.mil.nz/contact-us/>)

What happens next

After you apply we'll:

1. contact you to confirm we've received your application
2. start the decision-making process
3. keep you informed on the status of your application.

If we need more information, we'll get in touch with you.

How we make decisions (<https://www.veteransaffairs.mil.nz/for-clients/how-we-make-decisions/>)

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Find out more

Contact us for more information (<https://www.veteransaffairs.mil.nz/contact-us/>)

We strive to be transparent. If you want to know how this entitlement is administered you can read the policy.

 [Veterans' Independence Programme policy \[PDF, 430 KB\]](#)

(<https://www.veteransaffairs.mil.nz/assets/Policy/Veterans-Independence-Programme-policy.pdf>)

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