

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Update on the deployment review

Update on the deployment review

Today 11 declarations of Qualifying Operational Service have been announced. The declarations cover deployments with new or extended coverage, deployments with multiple declarations that have now been consolidated, and deployments that previously had no end date.

Deployments with new or extended coverage

Now, regardless of mission or operation, veterans are eligible for support from Veterans' Affairs if they served in:

- the Sinai Peninsula — between 25 April 1982 and 30 September 2022
- the Indian Ocean on HMNZS Canterbury or HMNZS Waikato while under the operational command of the Royal Navy Task Group — between 21 June 1982 and 20 September 1983
- Cambodia — between 1 October 1991 and 30 April 2005
- Somalia — between 1 September 2011 and 30 April 2016.

Other changes

The following deployments, which were already covered by Veterans' Affairs, previously had no end date or had multiple declarations that have now been consolidated.

- Syria — between 1 April 1974 and 30 September 2022
- Lebanon — between 1 April 1978 and 30 September 2022
- Iraq — between 1 July 1988 and 30 June 2022
- Angola — between 1 July 1991 and 30 June 1999
- Somalia — between 1 January 1993 and 31 March 1995
- Sierra Leone — between 1 August 1998 and 30 June 2005
- South Sudan — between 9 July 2011 and 30 June 2022
- Mali — between 1 March 2018 and 31 March 2019.

The announcement comes following the conclusion of this part of our deployment review project. As part of the project, we are reviewing deployments since 1 April 1974 to determine if they should be considered Qualifying Operational Service. This is to ensure that support is available to those who the Government intended us to support through the Veterans' Support Act 2014.

Today's announcement will affect around 1,300 people. While some already qualify for support from other deployments, for others this will be the first time they are able to receive support from Veterans' Affairs.

It's easy to check if you're eligible online, and it only takes a few minutes, While you might now need the support now you could in the future.

[Check your eligibility now](#)

Date

27 July 2020

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Veterans' Affairs—Te Tira Ahu Ika A Whiro