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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

While serving, the NZDF will take care of your health and wellbeing issues. If you have qualifying service, we may be able to provide you with home help. Register now with Veterans' Affairs, and when you need some support, we'll be ready to help you.

[Ex-serving](#)

We can provide you with health, rehabilitation and financial support if you have a condition related to your service. We can also provide home help assistance and financial support for you to commemorate your service.

[Family and whānau](#)

How we can support you, your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is

fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Book a case management clinic

* Which session day would you like to book? (We'll contact you with an exact time slot somewhere between 10am and 3pm)

* First name:

* Last name:

Email address:

Phone number:

Fields marked with * are mandatory.

What you can expect

Case management clinics are a chance to book a one-on-one appointment with a member from one of Veterans' Affairs' case management teams.

These clinics are designed for both:

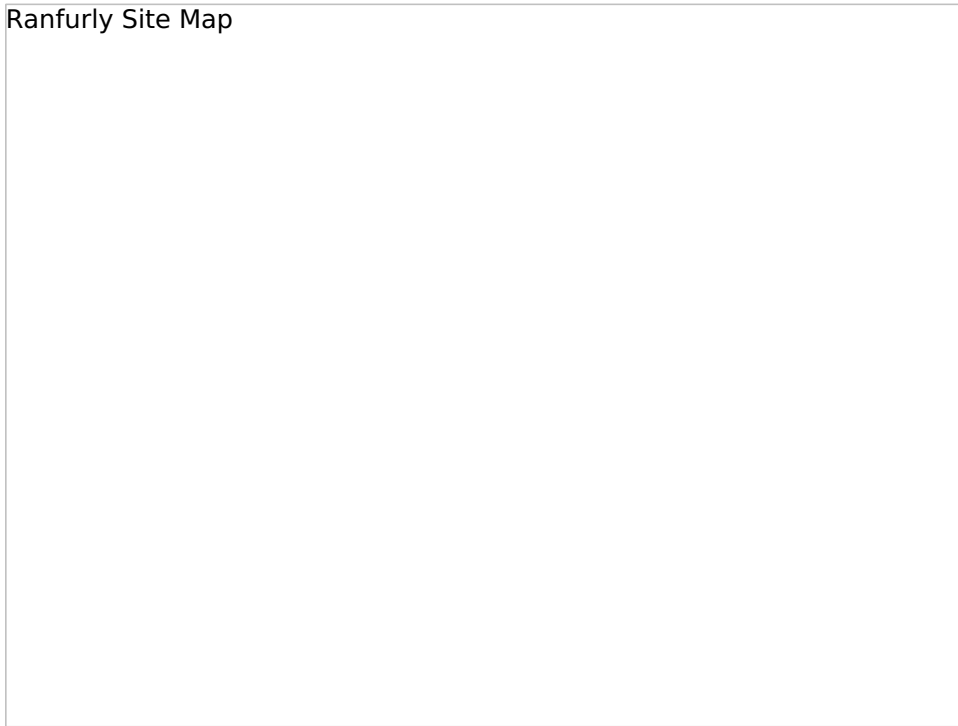
- current clients — both veterans and whānau
- veterans who are not already getting support from us.

Appointments are for up to 40 minutes.

Address

Ranfurly Veterans' Trust
37 Warren Avenue
Three Kings
Auckland 1042

Ranfurly Site Map



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Veterans' Affairs—Te Tira Ahu Ika A Whiro