

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Children's Bursary

Children's Bursary may be able to support you while you study.

[{{ controlText }}](#)

Who can get this

You may be able to get this if:

- you live in NZ, and
- your parent has either:
 - Qualifying Service before 1 April 1974, or
 - Qualifying Operational Service in Viet Nam.

[Qualifying Service explained](#)

One of these must also apply:

- You get a Children's Pension.
- Your parent receives Weekly Income Compensation.
- Your parent receives a Veteran's Pension.

What you can get

Children's Bursary is for study:

- with a tertiary education organisation
- at a secondary school.

Payments

Payment is made once a year, in each year of study covered.

Payment rate depends on your circumstances, and on the type of study:

- secondary or tertiary
- part or full-time for tertiary study.

Course providers can confirm if a course is part or full-time.

If you change from part to full-time in the same year, we may pay the difference between the rates.

[Children's Bursary payment rates](#)

Ongoing study

You can stay on Children's Bursary up to whichever comes first:

- end of the year you finish study, or
- end of the year you turn 23.

For ongoing payment, we'll need a completed disclosure form each year. This is to confirm you're still on an approved course of study. We'll send the form to you.

If you're over 18 and studying full-time you'll receive Children's Bursary until 31 December. This can continue into the next study year if you intend to study full-time. You'll need to provide us with Conditional Acceptance letters from the tertiary institute you'll be studying at for payment to continue.

How to apply

1. Fill out the Children's Bursary application form.
2. Send the application form and any supporting information to us.

[Download the Children's Bursary application form \[PDF, 791 KB\]](#)

If you're under 16 your guardian can fill out the application form for you.

What happens next

After you apply we'll:

1. contact you to confirm we've received your application
2. start the decision-making process
3. inform you in writing once a decision has been made.

[How we make decisions](#)

Find out more

[Contact us for more information](#)

We strive to be transparent. If you want to know how this entitlement is administered you can read the full policy.

[Children's Bursary policy \[PDF, 736 KB\]](#)

Last Modified: 27 July 2022

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Veterans' Affairs—Te Tira Ahu Ika A Whiro