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- [Get support](#)

The support you may be able to get depends on your circumstances.

- [Currently serving](#)

Support while you're still serving.

- [Ex-serving](#)

Support once your regular service has finished.

- [Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

- [Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

- [Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

- [Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

- [Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

- [When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

- [Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

- [Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.

- [Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

- [Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

- [Living outside NZ](#)

You can still get support from us even if you live outside NZ.

- [Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

- [Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

- [How we'll work with you](#)

We'll work with you to help you get the best support available.

- [Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

- [Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

- [Payments](#)

Information on payment rates and dates.

- [How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

- [Living outside NZ](#)

You can still get support from us even if you live outside NZ.

- [Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Christchurch event connects veterans and whānau

Christchurch event connects veterans and whānau


After a break of 16 months, our first face-to-face forum for veterans and whānau was held at the Air Force Museum in Christchurch in late October.

More than 300 veterans and whānau came to the event to meet with Veterans' Affairs and other support organisations.

Veterans came from all over the South Island, some came from the North Island and a couple were there from Australia.

The forum was a 'one-stop shop' for those attending. As well as catching up with staff from Veterans' Affairs, veterans were able to meet with representatives of some of the 28 other support organisations that had stalls or made presentations there.

Uniformed men sitting at Christchurch event




A feature of this forum was the number of serving personnel and younger veterans who attended. Burnham Camp was just 20 minutes away, so it was easy for serving personnel to come along and see what Veterans' Affairs might be able to do for them.

Some of the organisations at the forum were offering careers in their sector. This provided an important source of information for those still serving. Successful transition into civilian life is key for future wellbeing.

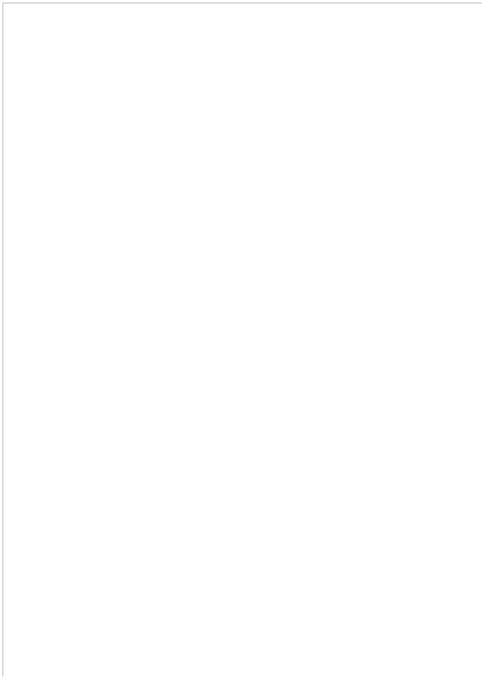
More forums are planned for 2023. Keep checking our website and Facebook page for announcements about them.

[Online event for New Zealand veterans in Australia in February 2023](#)

Two men talking at the Christchurch event



You can read more stories and updates in the Summer 2022 edition of the Veterans' Affairs Magazine.



[Read the Summer 2022 Edition of the Veterans' Affairs Magazine \[PDF, 9.7 MB\]](#)

Date

08 February 2023

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Veterans' Affairs—Te Tira Ahu Ika A Whiro