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- [Get support](#)

The support you may be able to get depends on your circumstances.

- [Currently serving](#)

Support while you're still serving.

- [Ex-serving](#)

Support once your regular service has finished.

- [Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

- [Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

- [Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

- [Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

- [Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

- [When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

- [Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

- [Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.

- [Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

- [Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

- [Living outside NZ](#)

You can still get support from us even if you live outside NZ.

- [Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

- [Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

- [How we'll work with you](#)

We'll work with you to help you get the best support available.

- [Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

- [Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

- [Payments](#)

Information on payment rates and dates.

- [How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

- [Living outside NZ](#)

You can still get support from us even if you live outside NZ.

- [Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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## Conclusively presumed conditions

There are certain conditions that we may automatically accept as being related to your Qualifying Service.

Whether we automatically accept the condition depends on:

- when and where you served, and
- what the condition is.

There are four types of service that have conditions covered by a Presumptive List.

[{{ controlText }}](#)

Those who served in the Gulf Conflict

If you served in the Gulf Conflict between 20 December 1990 and 13 April 1991 we'll accept as service-related:

- chronic fatigue syndrome
- fibromyalgia, or
- irritable bowel syndrome.

For these to be accepted as service-related you must have had them for over six months.

Those who served in Viet Nam

If you served in Viet Nam between 29 May 1964 and March 1975 we'll automatically accept as service-related:

- AL-type primary amyloidosis
- chloracne
- type 2 diabetes
- Ischaemic Heart Disease
- hodgkin's disease
- hypertension
- non-Hodgkin's lymphoma
- chronic lymphocytic leukaemia, including hairy-cell leukaemia and other chronic B-Cell leukaemia's
- multiple myeloma
- acute and subacute peripheral neuropathy
- Parkinson's Disease
- porphyria cutanea tarda
- prostate cancer
- respiratory cancers in the lung, bronchus, larynx, trachea.
- soft-tissue sarcoma
- stroke.

Those exposed to nuclear radiation

We accept that you may have unfortunately been exposed to nuclear radiation if you served:

- as part of the British Occupation Force of Japan between 1946 and 1952 (J Force)
- on HMNZS Rotoiti as part of Operation Grapple from 15 May 1957 to 8 November 1957
- on HMNZS Pukaki from 15 May 1957 to 8 November 1957
- on HMNZS Pukaki from 28 April 1958 to 23 September 1958
- on HMNZS Otago on 22 July 1973 near Mururoa
- on HMNZS Canterbury on 28 July 1973.

If you have been exposed to nuclear radiation, we'll automatically accept as service-related:

- all forms of leukaemia—except for chronic lymphocytic leukaemia
- lymphomas—other than Hodgkin's disease
- multiple myeloma
- primary liver cancer—except if cirrhosis or hepatitis B is indicated.

We'll also automatically accept—as service-related—cancer of the:

- bile ducts
- brain
- breast
- bone
- colon
- lung
- bronchioloalveolar carcinoma
- gall bladder
- oesophagus
- ovary
- pancreas
- pharynx
- salivary gland
- small intestine
- stomach

- thyroid
- urinary tract—renal, ureter, urinary bladder, or urethra.

Former prisoners of war

If you were a prisoner of war—for any length of time—during the Second World War we'll automatically accept as service-related:

- any of the anxiety states
- beriberi
- chronic dysentery
- cirrhosis of the liver
- dysthymia
- heart disease or hypertensive vascular disease and their complications
- helminthiasis (intestinal vermiform parasites)
- hypovitaminosis
- irritable bowel syndrome
- malnutrition (including optic atrophy)
- organic residual of frostbite or trench foot
- pellagra and/or other nutritional deficiencies
- peptic ulcer disease
- peripheral neuropathy
- post-traumatic osteoarthritis
- psychosis
- stroke and residuals of stroke.

### **Conditions we cover**

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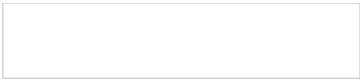
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