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- [Get support](#)
The support you may be able to get depends on your circumstances.
[Currently serving](#)
Support while you're still serving.
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Support once your regular service has finished.
[Family and whānau](#)
Here's how we can support you, and how you can support your family and whānau.
[Non-military personnel](#)
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)
We're proud to honour the service of the veteran community.
[Services Cemeteries and plaques and headstones](#)
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.
[Commemorative funding](#)
There are two types of financial contributions available from the Commemorative Fund.
[Medals and service records](#)
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.
[When someone dies](#)
We may be able to provide support when someone who had Qualifying Service dies.
[Your family's military history](#)
Learning more about your family's military history is a great way to honour their service.
[Certificate of Appreciation and Veterans' Pins](#)
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.
[Check your eligibility](#)
Check the support, services, or entitlements you may be able to get from us.
[Qualifying Service](#)
To get support from us you — or certain family members — need to have Qualifying Service.
[Living outside NZ](#)
You can still get support from us even if you live outside NZ.
[Eligibility criteria for family and dependants](#)
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.
[Veterans of foreign militaries](#)
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)
We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.
[How we'll work with you](#)
We'll work with you to help you get the best support available.
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Your treatment card helps you get no-cost treatment and medication for your approved conditions.
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We want to make sure you have the best possible experience when you deal with us.
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Information on payment rates and dates.
[How we make decisions](#)
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.
[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

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Information for providers of services to Veterans' Affairs and our clients.

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To help you identify our clients, we issue treatment cards and letters.

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To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

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Deployment review

We have reviewed previous deployments to determine if they should be considered Qualifying Operational Service.

Deployment review

We have reviewed previous deployments to determine if they should be considered Qualifying Operational Service.

[The deployment review is closed](#) [What is the deployment review?](#) [Criteria for the reconsideration](#) [The review was open for public submissions for two years](#) [What deployments did the review consider?](#) [List of all the deployments reviewed](#) [List of the changes made as a result of the review](#) [You can send an enquiry if you think your deployment qualifies](#)

The deployment review is closed

The review of deployments has ended and we are no longer accepting submissions.

Thanks to everyone who made a submission.

What is the deployment review?

The Veterans' Support Act 2014 (VSA 14) potentially changed the eligibility of some deployments that were previously not considered Qualifying Service.

[Qualifying Service explained](#)

In July 2015, the Chief of Defence Force requested Veterans' Affairs to begin a review of all deployments since the end of the Second World War.

The aim was to ensure that former and current members of the NZDF who had performed qualifying operational service as defined in the Veterans' Support Act 2014 are eligible to access its entitlements, supports, and services.

As those who served prior to 1 April 1974 already have access to these entitlements, the review focussed on deployments after 1 April 1974.

Criteria for the reconsideration

In 2015, the Minister of Veterans' Affairs agreed that to be declared qualifying operational service, the deployment:

- must have been appropriately authorised and be either warlike, hazardous, or non-warlike service as defined in Defence Force Order 3
- must have an overall operational or health threat level of medium or higher in accordance with the Military Threat Assessment (MTA publication 2.0.1.1)
- would be named in the declaration according to geographical location rather than by an operational name, as had been previous practice.

The review was open for public submissions for two years

On 7 January 2019, we invited the public to give submissions on deployments they believed we should look at. Over 50 public submissions were received. Half of the submissions received were for deployments or postings that fell outside the period being reviewed, including service in South East Asia.

Public submissions closed in August 2021.

What deployments did the review consider?

The review was originally dealt with in six tranches (groups):

- **Tranche One** — Significant deployments without appropriate coverage.
- **Tranche Two** — Deployments without coverage that may meet the required thresholds.
- **Tranche Three** — Deployments which have been declined coverage that warrant reconsideration.
- **Tranche Four** — Deployments which have coverage but required review of period and/or risk.
- **Tranche Five** — Deployments considered and declined since 2009 that did not meet the criteria at the time, but may do under the VSA 14.
- **Tranche Six** — Deployments which have been considered and declined since the VSA 14 was introduced that meet the required threshold in a limited way (for example, one mitigated health risk).

A summary of the initial 153 deployments was considered.

In the first tranche, 40 deployments were considered. On advice from Headquarters New Zealand Defence Force (HQ NZDF), 50 deployments were categorised as business as usual (for example, not a deployment according to

DFO 3) and were removed from consideration. This left 63 deployments remaining to be considered from the original 153.

The review changed as it progressed. For example, all deployments within a specific geographical area (like the Former Socialist Federal Republic of Yugoslavia) were considered together, even if they were initially allocated to a different tranche. Also, all maritime deployments from other tranches were considered together. The only matter considered with this review was the assessment of risk and its applicability under the Act.

List of all the deployments reviewed

The list contains all of the deployments reviewed and explains the outcome of that review.

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List of all the deployments reviewed

Country	Deployment	Outcome
Bosnia	United Nations Protection Force (UNPROFOR)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Bosnia	NATO-led Implementation Force (IFOR)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Bosnia	Operation Standard and Operation Ford as part of NATO-led Stabilisation Force (SFOR)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Bosnia	Operation Standard and Operation Ford II as part of European Force (EUFOR) Althea	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Croatia	United Nations Confidence Restoration Operation (UNCRO)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Croatia	United Nations Transitional Administration for Eastern Slavonia, Baranja, and Western Sirmium (UNTAES)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Croatia	Operation Preview as part of United Nations Mission of Observers in Prevlaka (UNMOP)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Kosovo	Kosovo Medical Team (KOSMED)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Kosovo	Kosovo Force (KFOR)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Kosovo	Operation Koster as part of United Nations Interim Administration in Kosovo (UNMIK)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Macedonia	United Nations Preventive Deployment Force (UNPREDEP)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Macedonia	Macedonia Mine Action Centre	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia

Solomon Islands	Operation PURPLE HAZE	Covered by new declaration for Solomon Islands
Solomon Islands	Operation ZEPHYR	Covered by new declaration for Solomon Islands
Solomon Islands	Operation PURPLE HAZE II	Covered by new declaration for Solomon Islands
Solomon Islands	Operation MINERVA	Covered by new declaration for Solomon Islands
Solomon Islands	Operation RICOCHET I	Covered by new declaration for Solomon Islands
Solomon Islands	Operation RICOCHET II	Covered by new declaration for Solomon Islands
Solomon Islands	Operation TARDIS	Covered by new declaration for Solomon Islands
Solomon Islands	Operation RATA	Covered by new declaration for Solomon Islands
Timor Leste	East Timor	Covered by new declaration for Timor Leste (adding Maritime environment)
Timor Leste	International Force in East Timor (INTERFET)	Covered by new declaration for Timor Leste
Timor Leste	Operation CASTALL	Covered by new declaration for Timor Leste
Timor Leste	United Nations Transitional Administration in East Timor (UNTAET)	Covered by new declaration for Timor Leste
Timor Leste	Operation MAAD	Covered by new declaration for Timor Leste
Timor Leste	Operation POWER PLAN	Covered by new declaration for Timor Leste
Timor Leste	UN Mission of Support for East Timor (UNMISSET)	Covered by new declaration for Timor Leste
Timor Leste	Task Group PORTAL II	Covered by new declaration for Timor Leste
Timor Leste	Task Group TOA	Covered by new declaration for Timor Leste
Timor Leste	Operation KORU	Covered by new declaration for Timor Leste
Timor Leste	Task Group KAIHANGA	Covered by new declaration for Timor Leste
Timor Leste	Task Group TOA	Covered by new declaration for Timor Leste
Timor Leste	Task Group GYRO	Covered by new declaration for Timor Leste

Timor Leste	Task Group MANU	Covered by new declaration for Timor Leste
USSR	RNZE and RNZMP	Covered by new declaration for service at NZ Embassy in Moscow
Kosovo	Kosovo Aid (KOSAID)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Kosovo	Operation Koster as part of UN Interim Administration in Kosovo (UNMIK)	Covered by new declaration for Former Socialist Federal Republic of Yugoslavia
Israel	Operation Farad and/or Operation Scoria	No action taken based on the Military Threat Assessment
Kenya & Somalia	United Nations Political Office for Somalia (UNPOS)	Covered by new declaration for the Federal Republic of Somalia
Kenya & Somalia	United Nations Political Office for Somalia (UNPOS)	Covered by new declaration for the Federal Republic of Somalia
Somalia	Single NZDF Staff Officer deployment	Covered by new declaration for the Federal Republic of Somalia
Indian Ocean	Operation ARMILLA Indian Ocean	Covered by a new declaration for Service aboard HMNZS Canterbury or Waikato while under the operational command of Royal Navy Task Group 321.1
Cambodia	United Nations Military Liaison Team (UNMLT)	Covered by new declaration for the Kingdom of Cambodia
Egypt	Multinational Force and Observers (MFO)	Covered by new declaration for the Sinai Peninsula of the Arab Republic of Egypt
Laos	Operation LAXUS as part of Lao National Unexploded Ordnance Programme (UXOL)	Covered by new declaration for the Kingdom of Cambodia
Mozambique	United Nations Operations in Mozambique (ONUMOZ)	Covered by new declaration for Mozambique
Mozambique	United Nations Mozambique Accelerated Demining Programme (MADP)	Covered by new declaration for Mozambique
Angola	United Nations Verifications Missions in Angola II (UNAVEM II)	Covered by new declaration for Angola
Angola	United Nations Verifications Missions in Angola III (UNAVEM III)	Covered by new declaration for Angola
Angola	United Nations Observer Mission in Angola (MONUA)	Covered by new declaration for Angola

Angola	The National Institute for the Removal of Obstacles and Explosive Ordnance in Angola (INAROEE)	Covered by new declaration for Angola
Cambodia	UN Advance Mission in Cambodia (UNAMIC)	Covered by new declaration for the Kingdom of Cambodia
Cambodia	Cambodian Mine Action Centre (CMAC)	Covered by new declaration for the Kingdom of Cambodia
Cambodia	Mine Clearance Training Unit (MCTU) in Cambodia	Covered by new declaration for the Kingdom of Cambodia
Cambodia	UN Transitional Authority in Cambodia (UNTAC)	Covered by new declaration for the Kingdom of Cambodia
Iraq	United Nations Special Commission in Iraq (UNSCOM)	Covered by new declaration for the Republic of Iraq
Sierra Leone	United Nations Observers' Mission in Sierra Leone (UNOMSIL)	Covered by new declaration for the Republic of Sierra Leone
Sierra Leone	United Nations Assistance Mission in Sierra Leone (UNAMSIL)	Covered by new declaration for the Republic of Sierra Leone
Somalia	The United Nations Operations in Somalia I (UNOSOM I)	Covered by new declaration for the Federal Republic of Somalia
Somalia	The United Nations Operations in Somalia II (UNOSOM II)	Covered by new declaration for the Federal Republic of Somalia
Somalia	The United Task Force in Somalia I (UNITAF)	Covered by new declaration for the Federal Republic of Somalia
Bougainville	Operation BIG TALK	Review recommendations under consideration
Solomon Islands	Operation CORACLE	Covered by new declaration for Solomon Islands
Gulf Region	Operation BARBARY	Review recommendations under consideration
Gulf Region	Operation CALICO	Review recommendations under consideration
Gulf Region	Operation CORVUS	Review recommendations under consideration
Gulf Region	Operation CORVUS II	Review recommendations under consideration
Gulf Region	Operation BARBARY	Review recommendations under consideration
Gulf Region	Operation BARBARY III	Review recommendations under consideration
Gulf Region	Operation TIKI IV	Review recommendations under consideration

Gulf Region	Operation TIKI VII	Review recommendations under consideration
Gulf Region	Operation TIKI VIII	Review recommendations under consideration
Japan	Operation Japanese Quake	No action taken based on the Military Threat Assessment
Libya	Exercise Longlook	Personnel did not deploy - deployment did not proceed
Libya	Operation Limit	Personnel did not deploy - deployment did not proceed
Philippines	Operation Typhoon Haiyan	No action taken based on the Military Threat Assessment
Samoa	Operation Cyclone Evan	No action taken based on the Military Threat Assessment
Arabian/Persian Gulf	Multination Interception Force	Review recommendations under consideration
Vanuatu	Tropical Cyclone Pam 2014	No action taken based on the Military Threat Assessment
Samoa	Post tsunami recovery	No action taken based on the Military Threat Assessment
Indonesia	Operation Sumatra Assist in Phuket and Jakarta	No action taken based on the Military Threat Assessment
Pakistan	United Nations Mine Clearance Training Team (UNMCTT)	Covered by new declaration for Pakistan
Papua New Guinea	RNZAF crew - Tsunami in Papua New Guinea	No action taken based on the Military Threat Assessment
Bougainville	South Pacific Peacekeeping Force	Review recommendations under consideration
Bougainville	Truce Monitoring Group	Review recommendations under consideration
Bougainville	Peace Monitoring Group	Review recommendations under consideration
Gulf Conflict	US-led Operation Desert Storm	Review recommendations under consideration
Iran-Iraq	United Nations Iran-Iraq Military Observer Group (UNIIMOG)	No change to existing declaration
Kuwait	Coalition Joint Task Force	No action taken based on the Military Threat Assessment
Namibia	United Nations Transition Assistance Group in Namibia	Covered by new declaration for Namibia
Rwanda	United Nations High Commissioner for Refugees Rwanda	No action taken based on the Military Threat Assessment
Bahrain	Operation TAKAPU	No action taken based on the Military Threat Assessment

Bahrain	Operation HAKU	No action taken based on the Military Threat Assessment
Korea	Operation MONITOR	No action taken based on the Military Threat Assessment
Kuwait	Operation MOHUA	No action taken based on the Military Threat Assessment
Qatar	Operations TAKAPU, HAKU	No action taken based on the Military Threat Assessment
UAE	Operation TROY	No change to existing declaration
UAE	Operation TROY II	No change to existing declaration
Cambodia	UN Military Liaison Team Cambodia	Covered by new declaration for the Kingdom of Cambodia
Jordan		Review recommendations under consideration
Fiji	During military coup	No action taken based on the Military Threat Assessment
North Atlantic	Various including hand over sailing of new acquisition	Limited information available and not progressed
Pre-Gulf War	RNZAF B727 displaced persons evacuation	No action taken based on the Military Threat Assessment
Papua New Guinea	Multiple occurrences (CALYPSO)	Removed from review as reclassified as business as usual
Philippines	Operation Typhoon Haiyan	No action taken based on the Military Threat Assessment
Samoa	Operation Cyclone Evan	No action taken based on the Military Threat Assessment
Samoa	Calypso/Norpat multiple occurrences	Removed from review as reclassified as business as usual
Solomon Islands	Calypso/Op Render Safe multiple occurrences	Removed from review as reclassified as business as usual unless when covered under period of new declaration for Solomon Islands
Vanuatu	Calypso/Norpat	Removed from review as reclassified as business as usual

List of the changes made as a result of the review

This list contains all of the deployments where a change was made as a result of the review.

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List of the changes made as a result of the review

Country

[Iraq\(external link\)\(external link\)](#)
[Moscow\(external link\)\(external link\)](#)
[Mali\(external link\)\(external link\)](#)

YearOutcome

2017Extension based on new mandate
2018New declaration
2018New declaration

Timor-Leste(external link)(external link)	2019Reviewed, consolidated, and extended
Former Socialist Federal Republic of Yugoslavia(external link)(external link)	2019Reviewed, consolidated, and extended
Solomon Islands(external link)(external link)	2019Reviewed, consolidated, and extended
Mali(external link)(external link)	2020New declaration
Mali(external link)(external link)	20202018 closed off
Iraq(external link)(external link)	2020Reviewed and earlier coverage given also end date added, and consolidated
Angola(external link)(external link)	2020Reviewed and consolidated
Cambodia(external link)(external link)	2020Reviewed and consolidated
Somalia(external link)(external link)	2020Reviewed, consolidated, and extended
Sierra Leone(external link)(external link)	2020Reviewed and consolidated
Sinai(external link)(external link)	2020Reviewed and extended
Indian Ocean(external link)(external link)	2020New declaration
Syria(external link)(external link)	2020Coverage given to whole of Syria and end date added
South Sudan(external link)(external link)	2020End date added
Lebanon(external link)(external link)	2020Coverage given to whole of Lebanon and end date added
Afghanistan(external link)(external link)	2021Reviewed, consolidated, and extended

You can send an enquiry if you think your deployment qualifies

The review of deployments is closed.

If you think you were on a deployment or posting that reached the threshold to be considered for a review, you can send an enquiry.

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