

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Forms

Forms for our clients, family and whānau, and our providers.

On this page

Download the latest versions of our forms here

We often make changes and updates to our forms. To make sure you have the correct version, always download forms from our website as you need them.

Forms for clients

Application form	Number
Appeal against Review Decision [PDF, 376 KB]	
Appointment of a Representative [PDF, 751 KB]	VA55
Approved Travel for Assessments, Treatment, Rehabilitation [PDF, 551 KB]	VA23
Certificate of Appreciation and Lapel Badge [PDF, 532 KB]	
Change of Circumstances [PDF, 536 KB]	VA52
Childcare payment for Children of a Deceased Veteran (Scheme Two) [PDF, 484 KB]	VA48
Children's Bursary [PDF, 791 KB]	VA08
Children's Pension [PDF, 617 KB]	VA06
Counselling for Children of Veterans [PDF, 358 KB]	
Dependant's Pension [PDF, 709 KB]	VA07
Disablement Pension [PDF, 1.1 MB]	VA01
Disablement Pension and Lump Sum Payment Maximum rate for terminal condition [PDF, 484 KB]	VA03
Employment and Earnings Declaration [PDF, 532 KB]	VA51
Financial Advice [PDF, 504 KB]	VA49
Funding for Commemorative Event or Project [PDF, 512 KB]	VA24
Funding for Commemorative Travel [PDF, 502 KB]	VA20
Funeral Expenses [PDF, 914 KB]	VA14
Independence Allowance Lump Sum (Scheme Two) [PDF, 496 KB]	VA34
Individual Care Plan for Audiologists [PDF, 289 KB]	
Memorial Contribution (Plaque or Headstone) [PDF, 482 KB]	VA29B
Memorial Order Form (Plaque or Headstone) [PDF, 492 KB]	VA29A
Personal Information and Consent Form [PDF, 497 KB]	VACON
Private Hospital Surgery [PDF, 755 KB]	VA26
Reconsider Decision [PDF, 638 KB]	VA15
Registration of Deceased Spouses and Partners of Viet Nam Veterans' [PDF, 639 KB]	
Registration of Deceased Viet Nam Veterans [PDF, 451 KB]	
Registration of the Deceased Children of Viet Nam Veterans' [PDF, 435 KB]	
Registration of Viet Nam Veterans [PDF, 439 KB]	
Registration of Viet Nam Veterans' Children and Grandchildren [PDF, 442 KB]	
Registration of Viet Nam Veterans' Spouses and Partners [PDF, 428 KB]	
Retirement Lump Sum [PDF, 583 KB]	VA13
Review of Decision [PDF, 616 KB]	VA16
Statutory Declaration [PDF, 258 KB]	
Surviving Spouse or Partner Pension [PDF, 837 KB]	VA05
Surviving Spouse or Partner Pension—New Relationship (Scheme One) [PDF, 549 KB]	VA18
Survivor's Grant and Weekly Compensation [PDF, 613 KB]	VA47
Transfer to a Disablement Pension [PDF, 308 KB]	VA1A
Travel Concession Payment [PDF, 504 KB]	VA40
Travel Concession Dispensation from the Normal Evidential Requirements [PDF, 238 KB]	
Travel—Long Term Hospital Care [PDF, 527 KB]	VA33
Travel Statutory Declaration [PDF, 282 KB]	
Treatment and Rehabilitation [PDF, 671 KB]	VA30
Treatment Expenses (other) [PDF, 592 KB]	VA22B
Treatment Expenses (vet) [PDF, 587 KB]	VA22A
Veteran Support [PDF, 888 KB]	VA56
Viet Nam Veterans Annual Medical Assessment (AMA) [PDF, 711 KB]	

Forms for providers

Form

- [Application for Overscale Hearing Aids — Provider \[PDF, 615 KB\]](#)
- [Further Counselling Treatment Request Whānau — Provider \[PDF, 301 KB\]](#)
- [Further Treatment Request — Provider \[PDF, 279 KB\]](#)
- [Initial Assessment and Treatment Request — Provider \[PDF, 304 KB\]](#)
- [Initial Counselling Treatment Request Whānau — Provider \[PDF, 335 KB\]](#)
- [Medical Certificate for Capacity to Work — Provider \[PDF, 275 KB\]](#)

Number

VA43

Privacy statement

We value the privacy of information that we receive. We follow best practices to comply with the Privacy Act 2020.

[Read more about the Privacy Act 2020\(external link\)\(external link\)](#)

Our forms collect the information that we need to process your application.

[Read our privacy statement for forms](#)

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