

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Tairāwhiti / Gisborne Forum

Tairāwhiti / Gisborne Forum

Thursday, 29 April 2021, 10:00 am to 2:00 pm
Gisborne Cosmopolitan Club
190 Derby Street
Gisborne 4010

This forum is an opportunity for Tairāwhiti / East Coast veterans to ensure that they're receiving all the support that is available to them.

Veterans and whānau may have the opportunity of meeting with a member of the Veterans' Affairs case management team. If you are interested in meeting with a case manager please ensure that you select a time on the Eventbrite registration form.

[Register at Eventbrite\(external link\)](#)

The forum is also an opportunity to meet in person with a range of veteran support organisations and discuss what support that they have to offer. Those organisations include:

- Independent Living Solutions
- NZDF Force Financial Hub
- Ranfurly Veterans' Trust
- RNZRSA
- Veterans' Affairs
- Viet Nam Veterans and Their Families Trust
- Vietnam Veterans Children's and Grandchildren's Trust.

Veterans' Affairs are proud to host this forum in partnership with Ranfurly Veterans' Trust.

[Register at Eventbrite\(external link\)](#)

What happens when you get there

1. One of our staff will greet you at the entrance. They will ask you a few quick questions about COVID-19, and then guide you to the next area.
2. Another member of our staff will ask if you registered online at Eventbrite, or if you are a "walk-in". They will then ask for your name. You can show them your Eventbrite ticket if you have one.
3. Enter the exhibition area and enjoy.

[Register at Eventbrite\(external link\)](#)

Steps you need to take due to COVID-19

The well-being of veterans and whānau is our top priority.

We will ask you to:

- scan in using the COVID-19 Tracer app or sign in using the register
- use the hand sanitiser that is freely available throughout the venue
- stay at home if you are sick or feel unwell.

Region

[Gisborne](#)

Type

[VA Forum](#)

Last Modified: 8 April 2021

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Veterans' Affairs—Te Tira Ahu Ika A Whiro