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- [Get support](#)  
The support you may be able to get depends on your circumstances.  
[Currently serving](#)  
Support while you're still serving.  
[Ex-serving](#)  
Support once your regular service has finished.  
[Family and whānau](#)  
Here's how we can support you, and how you can support your family and whānau.  
[Non-military personnel](#)  
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)  
We're proud to honour the service of the veteran community.  
[Services Cemeteries and plaques and headstones](#)  
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.  
[Commemorative funding](#)  
There are two types of financial contributions available from the Commemorative Fund.  
[Medals and service records](#)  
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.  
[When someone dies](#)  
We may be able to provide support when someone who had Qualifying Service dies.  
[Your family's military history](#)  
Learning more about your family's military history is a great way to honour their service.  
[Certificate of Appreciation and Veterans' Pins](#)  
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)  
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.  
[Check your eligibility](#)  
Check the support, services, or entitlements you may be able to get from us.  
[Qualifying Service](#)  
To get support from us you — or certain family members — need to have Qualifying Service.  
[Living outside NZ](#)  
You can still get support from us even if you live outside NZ.  
[Eligibility criteria for family and dependants](#)  
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.  
[Veterans of foreign militaries](#)  
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)  
We put veterans and our clients at the heart of everything we do.  
  
If you have a question at any stage please contact us—we're here to help.  
[How we'll work with you](#)  
We'll work with you to help you get the best support available.  
[Your treatment card](#)  
Your treatment card helps you get no-cost treatment and medication for your approved conditions.  
[Your rights and responsibilities](#)  
We want to make sure you have the best possible experience when you deal with us.  
[Payments](#)  
Information on payment rates and dates.  
[How we make decisions](#)  
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.  
[Living outside NZ](#)  
You can still get support from us even if you live outside NZ.  
[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

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Forms for our clients, family and whānau, and our providers.

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To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

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We put veterans and our clients at the heart of everything we do.

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## If you can't work

If you are unable to work we may be able to help.

## If you can't work

If you are unable to work we may be able to help.

`{{ controlText }}`

If you served before 1 April 1974 or in Viet Nam

#### [Qualifying Service explained](#)

[Weekly Income Compensation](#) — You may be able to get Weekly Income Compensation if you can't work full-time because of a condition — this does not need to be because of service.

[Vocational Rehabilitation](#) — You may be able to get Vocational Rehabilitation if you can't work full-time because of a condition and you need to get new skills or retrain.

If you served after 31 March 1974 on Qualifying Operational Service

You may be able to get support for a condition that stops you from working full-time. The condition needs to be related to Qualifying Operational Service.

#### [Qualifying Operational Service explained](#)

[Weekly Compensation](#) — You may be able to get Weekly Compensation for those with a condition that stops them from working full-time.

[Vocational Rehabilitation](#) — You may be able to get Vocational Rehabilitation if you can't work full-time because of a condition and you need to get new skills or retrain.

[ACC support if you cannot work because of a workplace injury \(external link\)](#) — ACC may be able to help with income support if your condition wasn't caused by Qualifying Operational Service.

If you cannot work because of a condition that isn't linked to Qualifying Operational Service, you will need to contact your income insurance provider.

### **Ex-serving**

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- If you can't work
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Veterans' Affairs—Te Tira Ahu Ika A Whiro