

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)
The support you may be able to get depends on your circumstances.
[Currently serving](#)
Support while you're still serving.
[Ex-serving](#)
Support once your regular service has finished.
[Family and whānau](#)
Here's how we can support you, and how you can support your family and whānau.
[Non-military personnel](#)
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)
We're proud to honour the service of the veteran community.
[Services Cemeteries and plaques and headstones](#)
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.
[Commemorative funding](#)
There are two types of financial contributions available from the Commemorative Fund.
[Medals and service records](#)
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.
[When someone dies](#)
We may be able to provide support when someone who had Qualifying Service dies.
[Your family's military history](#)
Learning more about your family's military history is a great way to honour their service.
[Certificate of Appreciation and Veterans' Pins](#)
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.
[Check your eligibility](#)
Check the support, services, or entitlements you may be able to get from us.
[Qualifying Service](#)
To get support from us you — or certain family members — need to have Qualifying Service.
[Living outside NZ](#)
You can still get support from us even if you live outside NZ.
[Eligibility criteria for family and dependants](#)
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.
[Veterans of foreign militaries](#)
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)
We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.
[How we'll work with you](#)
We'll work with you to help you get the best support available.
[Your treatment card](#)
Your treatment card helps you get no-cost treatment and medication for your approved conditions.
[Your rights and responsibilities](#)
We want to make sure you have the best possible experience when you deal with us.
[Payments](#)
Information on payment rates and dates.
[How we make decisions](#)
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.
[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

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Guidance for councils and local authorities relating to services cemeteries and memorials

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Forms for our clients, family and whānau, and our providers.

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Lives lost during pandemic more than 100 years ago honoured by NZDF

Lives lost during pandemic more than 100 years ago honoured by NZDF

When members of the Canterbury Mounted Rifles returned to Gallipoli in 1918 to recover and bury their dead, they faced a new enemy in the form of influenza.

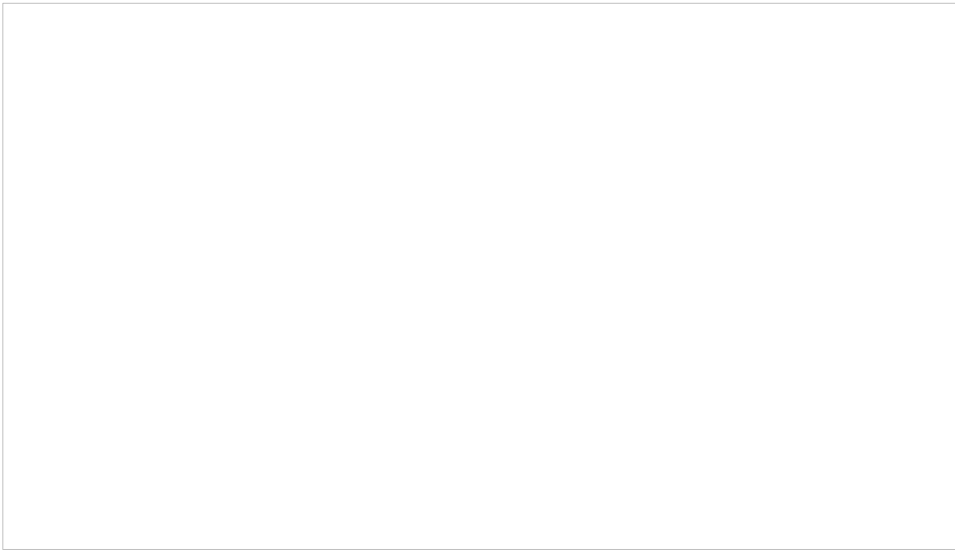
More than 104 years on and in the shadow of a new pandemic, the New Zealand Defence Force (NZDF) Gallipoli 2022 contingent returned to a small cemetery in Çanakkale, Turkey, to honour the lives of the eleven men from the regiment whose lives were lost — all but one to the invisible enemy.

A moving ceremony was held on Monday 18 April at Chanak Consular Cemetery, a small cemetery often overlooked by Anzac tourists who visit the Gallipoli peninsula to pay their respects to those who gave the ultimate sacrifice.

Contingent Commander Lieutenant Colonel Sheree Alexander said the ceremony was made all the more poignant given the upheaval caused by the COVID-19 pandemic over the past two years.

“To hear the stories of the men who came here to recover and bury their dead friends, only to be struck down by the flu, has hammered home the incredibly tragic and ongoing toll that pandemics can have.”

The NZDF Māori Cultural Group led the group, which included representatives from the Commonwealth War Graves Commission (CWGC) and Australia’s Department of Veterans’ Affairs (DVA), in waiata and prayer.



Laying the wreath at Chanak Consular Cemetery

Wreaths were laid by the New Zealand Embassy’s Deputy Head of Mission Nicole Slight, NZDF’s Staff Sergeant Tokahaumata Oltaches-Tagavaitau and Flight Sergeant Rachael Tamehana, DVA Repatriation Commissioner Don Spinks, and Ozden Guney from the CWGC.

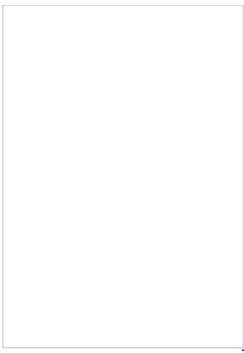
The NZDF 2021 civilian of the year Tamara Hamiora delivered a reading during the service which spoke of the story behind two Kiwi civilian nurses who are also buried in the cemetery after they were killed in a car accident in 1965 when visiting the gravesite of one of their grandfathers, Major David Grant, who was killed in action on 25 April 1915.

Hamiora was named NZDF’s 2021 Civilian of the Year following her performance in her role as the Health Inventory Manager for the Defence Equipment Management Organisation after she effectively adapted and led her team during 2020 under the most challenging of supply chain circumstances to meet NZDF demand for PPE during the COVID-19 pandemic.

Hamiora was pleased to be there.

“We feel honoured to be able to make the journey to acknowledge their service and sacrifice and ensure their memory lives on.”

You can read more stories and updates in the Winter 2022 edition of the Veterans' Affairs Magazine



[\(external link\)](#)

[Read the Winter 2022 edition of the Veterans' Affairs Magazine \[PDF, 5.2 MB\]](#)

Date

27 July 2022

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