

- [Contact us](#)
- [News and events](#)
- [Need urgent help now?](#)

Search

Search

- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

- [Get support](#)

[Back](#)

[Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving Ex-serving Family and whānau Non-military personnel](#)

- [Remembrance](#)

[Back](#)

[Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones Commemorative funding Medals and service records](#)

[When someone dies Your family's military history Certificate of Appreciation and Veterans' Pins](#)

- [Eligibility](#)

[Back](#)

[Eligibility](#)

To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.

[Check your eligibility Qualifying Service Living outside NZ Eligibility criteria for family and dependants](#)

[Veterans of foreign militaries](#)

- [For clients](#)

[Back](#)

[For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you Your treatment card Your rights and responsibilities Payments How we make decisions Living outside NZ Other benefits](#)

- [For providers](#)

[Back](#)

[For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters Invoicing us Treating our clients Councils and local authorities Forms](#)

Search

- [Contact us](#)
- [News and events](#)
- [Need urgent help now?](#)

[Home](#) / [Eligibility](#) / [Living outside NZ](#) / Living outside New Zealand and Australia

Living outside New Zealand and Australia

You can still get support from us even if you live outside New Zealand and Australia.

Living outside New Zealand and Australia

You can still get support from us even if you live outside New Zealand and Australia.

Support you can get outside of NZ

You can get support, services and entitlements from us even if you live outside of NZ.

This includes:

- treatment and rehabilitation
- services—including those under the Veterans' Independence Programme
- financial entitlements—both one off and regular payments.

You'll still need to meet the normal eligibility criteria for each support, service, or entitlement.

Services may be provided by a different organisation

We'll work with you to make sure the support you get is to the same standard as in NZ. However services will most likely be provided by a different organisation than in NZ.

Some payments cannot be made to people living outside of NZ

The Veterans' Support Act does not allow us to make some payments to veterans and their family living outside of NZ.

This means if you don't live in NZ you cannot get:

- Travel Concession
- Children's Bursary (Scheme One only)
- Veteran's Pension
- Veteran's Pension Lump Sum on Death.

A local equivalent of the Veteran's Pension may be able to be paid depending where you live. More information is available from Work and Income.

[Information on getting NZ Superannuation and Veteran's Pension outside of NZ\(external link\)\(external link\)](#)

Differences to payments and tax

We can pay entitlements into either a NZ or local bank account.

Type of account	Frequency of payments	Currency
NZ bank account	Every two weeks	New Zealand dollars
Foreign bank account	Every four weeks	Local currency—exchange rate calculated on the day the payment is made.

Your payments may be taxed depending on your location. This will depend on the country you live in.

Payment you receive from us may also be treated as income. This could affect you if you're receiving support from another country that is income tested.

We recommend you discuss your situation with the local authorities.

What you need to do

[{{ controlText }}](#)

If you're going to move overseas

Let us know you're going to move outside NZ as early as possible.

We'll:

- let you know if you need to do anything before you leave
- make sure you keep receiving support from us.

If you also get support from ACC or the Ministry of Social Development you will also need to tell them you're moving. This may affect the support they can give you.

Once you move, make sure you stay in touch with us. Let us know if:

- you move again
- the support or services we're providing are meeting your needs

- your situation changes.

If you already live outside NZ or Australia

If you're already living outside of NZ or Australia, you're still able to receive support from us.

You'll need to apply to receive the support. When you do, we'll complete a needs assessment to see what we can do.

Visit our get support section of our website to find out how we might be able to help.

[Get support](#)

[Living outside NZ](#)

- [Living in Australia](#)
- [Living outside New Zealand and Australia](#)

Last Modified: 8 February 2023

[Print](#) [View this page as a PDF](#)

Veterans' Affairs

- [Get support](#)
- [Remembrance](#)
- [Eligibility](#)
- [For clients](#)
- [For providers](#)

Quick links

- [Application forms](#)
- [Check your eligibility](#)
- [Payment dates](#)
- [Payment rates](#)
- [Veterans of foreign militaries](#)

Connect with us

- [Facebook](#)
- [YouTube](#)
- [Email newsletter](#)

About us

- [About Veterans' Affairs](#)
- [Our documents and publications](#)
- [Work at Veterans' Affairs](#)
- [Contact us](#)
- [News](#)

[About this site](#) [Terms of use, privacy and copyright](#) [Style guide](#)

Veterans' Affairs—Te Tira Ahu Ika A Whiro