

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Ōtautahi Christchurch Forum

Ōtautahi Christchurch Forum

Monday, 31 October 2022, 10:00 am to 2:00 pm
Air Force Museum of New Zealand
45 Harvard Avenue
Wigram
Christchurch

Veterans' Affairs will be in Ōtautahi Christchurch to meet with veterans.

This free forum is an opportunity for New Zealand veterans with qualifying service, their families and whānau to meet with us to discuss entitlements and other support options available.

Online registrations for our Ōtautahi Christchurch veterans forum on Monday 31 October closed at 5pm, Friday 28 October. You can still register in person on the day, so if you can make it please join us at the Air Force Museum of New Zealand.

These forums are for all New Zealand veterans with qualifying service whether they are still serving or have left service.

Case management clinics - Appointments are full

When you register online, you can also make an appointment to meet with a Veterans' Affairs case manager. These are one-on-one 20-minute appointments.

If you would like to see a case manager, please book an appointment by selecting a time slot when you register online.

Veteran support organisations

As well as staff from Veterans' Affairs, veterans will have the opportunity to meet with other support organisations.

There will be over 20 organisations present.

Veteran organisations

- Soldiers Sailors and Airman's Association New Zealand (SSAANZ)
- Te Kiwi Māia — The Courageous Kiwi
- RNZRSA
- Royal New Zealand Airforce Association Inc
- Task Force Kiwi
- Vietnam Veterans and their Families Trust
- The Royal New Zealand Artillery Association
- Vietnam Veterans Children's and Grandchildren's Trust
- Ranfurly Veterans' Trust
- Canterbury District RSA
- New Zealand Vietnam Veterans Association

Health support

- Independent Living Solutions
- Breast Cancer Foundation NZ
- Advance Care Planning
- Bay Audiology
- Green Cross Health
- Healthy Lifestyle Team (Pegasus Health Charitable Ltd.)

Vocational options

- Onward Recruitment
- ELE Group
- Downer (Spotless / Hawkins Construction)
- Fulton Hogan
- Fire and Emergency NZ (FENZ)

Other organisations

- NZDF Force Financial Hub
- Ministry of Social Development
- Department of Corrections: Ara Poutama Aotearoa
- St Johns
- FFF — Perpetual Guardian Foundation

Covid-19

The wellbeing of veterans and their whānau is our top priority.

Please stay at home if you are unwell. We want to keep all the attendees at the Ōtautahi Christchurch Forum safe.

Masks aren't mandatory, but please feel free to wear one if you like. Hand sanitiser will be available throughout the venue.

Region

[Canterbury](#)

Type

[VA Forum](#)

Last Modified: 28 September 2022

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