

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)
The support you may be able to get depends on your circumstances.
[Currently serving](#)
Support while you're still serving.
[Ex-serving](#)
Support once your regular service has finished.
[Family and whānau](#)
Here's how we can support you, and how you can support your family and whānau.
[Non-military personnel](#)
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)
We're proud to honour the service of the veteran community.
[Services Cemeteries and plaques and headstones](#)
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.
[Commemorative funding](#)
There are two types of financial contributions available from the Commemorative Fund.
[Medals and service records](#)
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.
[When someone dies](#)
We may be able to provide support when someone who had Qualifying Service dies.
[Your family's military history](#)
Learning more about your family's military history is a great way to honour their service.
[Certificate of Appreciation and Veterans' Pins](#)
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.
[Check your eligibility](#)
Check the support, services, or entitlements you may be able to get from us.
[Qualifying Service](#)
To get support from us you — or certain family members — need to have Qualifying Service.
[Living outside NZ](#)
You can still get support from us even if you live outside NZ.
[Eligibility criteria for family and dependants](#)
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.
[Veterans of foreign militaries](#)
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)
We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.
[How we'll work with you](#)
We'll work with you to help you get the best support available.
[Your treatment card](#)
Your treatment card helps you get no-cost treatment and medication for your approved conditions.
[Your rights and responsibilities](#)
We want to make sure you have the best possible experience when you deal with us.
[Payments](#)
Information on payment rates and dates.
[How we make decisions](#)
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.
[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

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Payment dates

Payment dates depend on the type of payment you receive and whether you live within or outside of NZ.

[{{ controlText }}](#)

2022 payment dates

Bold text indicates an early or changed payment date.

Month	Payment dates within NZ	Payment dates outside of NZ
January	Tuesday 18	None — early payment in December 2021
February	Tuesday 1 Tuesday 15	Tuesday 1
March	Tuesday 1 Tuesday 15 Tuesday 29	Tuesday 1 Tuesday 29
April	Tuesday 12 Friday 22	Friday 22
May	Tuesday 10 Tuesday 24	Tuesday 24
June	Friday 3 Tuesday 21	Tuesday 21
July	Tuesday 5 Tuesday 19	Tuesday 19
August	Tuesday 2 Tuesday 16 Tuesday 30	Tuesday 16
September	Tuesday 13 Tuesday 27	Tuesday 13
October	Tuesday 11 Friday 21	Tuesday 11
November	Tuesday 8 Tuesday 22	Tuesday 8
December	Tuesday 6 Tuesday 20 Thursday 29	Tuesday 6 Thursday 29

Events affecting payments

There are currently no unplanned events affecting payment dates. Payment dates have not been affected by COVID-19.

We'll update this page if an event — such as a natural disaster — affects payment dates.

What payments these dates are for

The payment dates are for:

- [War Disablement Pension](#)
- [Disablement Pension](#)
- [Independence Allowance](#)
- [Weekly Compensation](#)
- [Weekly Income Compensation](#)
- [Surviving Spouse or Partner Pension](#)
- [Children's Pension](#)
- [Dependant's Pension](#)
- [Battery Allowance](#)
- [Clothing Allowance](#)
- [Travel Allowance](#)
- [Decorations Allowance for United Kingdom gallantry awards](#)
- [Child Care Payments](#)

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Veterans' Affairs—Te Tira Ahu Ika A Whiro