

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)
The support you may be able to get depends on your circumstances.
[Currently serving](#)
Support while you're still serving.
[Ex-serving](#)
Support once your regular service has finished.
[Family and whānau](#)
Here's how we can support you, and how you can support your family and whānau.
[Non-military personnel](#)
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)
We're proud to honour the service of the veteran community.
[Services Cemeteries and plaques and headstones](#)
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.
[Commemorative funding](#)
There are two types of financial contributions available from the Commemorative Fund.
[Medals and service records](#)
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.
[When someone dies](#)
We may be able to provide support when someone who had Qualifying Service dies.
[Your family's military history](#)
Learning more about your family's military history is a great way to honour their service.
[Certificate of Appreciation and Veterans' Pins](#)
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.
[Check your eligibility](#)
Check the support, services, or entitlements you may be able to get from us.
[Qualifying Service](#)
To get support from us you — or certain family members — need to have Qualifying Service.
[Living outside NZ](#)
You can still get support from us even if you live outside NZ.
[Eligibility criteria for family and dependants](#)
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.
[Veterans of foreign militaries](#)
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)
We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.
[How we'll work with you](#)
We'll work with you to help you get the best support available.
[Your treatment card](#)
Your treatment card helps you get no-cost treatment and medication for your approved conditions.
[Your rights and responsibilities](#)
We want to make sure you have the best possible experience when you deal with us.
[Payments](#)
Information on payment rates and dates.
[How we make decisions](#)
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.
[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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We're proud to honour the service of the veteran community.

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To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

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Presentations at the Post-Service Employment and Wellbeing Expo 2020

Air New Zealand

Speaker to be confirmed

Hear about Air New Zealand's ex-services community and career opportunities throughout New Zealand.

AUT Sport and Recreation

Dr Richard Wright, Senior Lecturer in Sports Management

Dr Richard Wright will be presenting some of the findings from a research project into improving the health, wellbeing, and social connectivity of ex-service personnel and their whānau.

Babcock

Chris Saxby, Managing Director

Hear about what Babcock can do to help ex-service personnel wanting to enter engineering fields when they leave the New Zealand Defence Force.

Independent Living Solutions

Speaker to be confirmed

Independent Living Charitable Trust provides advice and information on health, wellbeing, and disability. Find out about the types of services and support that they offer.

KORR

Mariana Bould, Recruitment Consultant

KORR specialises in supplying maintenance, warehouse management, and recruitment consulting services to the aviation industry. Hear about what KORR can do for you.

No Duff Charitable Trust

Ben Peckham, General Manager

No Duff Charitable Trust provides crisis mental health support to veterans. Come along to hear about how the Trust was formed and stay for the Q&A session about their operations.

Royal New Zealand Returned and Services' Association

Danny Nelson, Senior Strategic Advisor

Hear from New Zealand's longest running veteran support organisation about their services, including advocacy, financial support, health and wellbeing, and comradeship.

Soldier, Sailors & Airmen's Association of New Zealand

Speaker to be confirmed

SSAANZ is a support organisation which is committed to improving the way Serving and Ex-service people interact, socialise, and support each other through sport and adventure.

Veterans' Affairs

Bernadine Mackenzie, Head of Veterans' Affairs

Come along to find out about who is eligible for Veterans' Affairs services and how they support eligible veterans and their whānau.

Veterans of Combined Forces Surfing Association

Bobby Ball, Chairman

Veterans of Combined Forces Surfing Association are committed to bringing the wider community of ex-service personnel together in the ocean and on the beach to work through the five ways to wellness.

Last Modified: 14 February 2020

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Veterans' Affairs—Te Tira Ahu Ika A Whiro