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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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## Strengths you bring to civilian employers

Through your service in the NZ Defence Force you'll have developed a number of strengths that will appeal to civilian employers.

These strengths include strong leadership skills and valuable experiences and qualifications that are highly desirable in the civilian workplace.

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## Leadership

At all levels, service members are expected to take on some responsibility within their unit and demonstrate leadership. Through your time in the NZ Defence Force, you will have confidently lead teams or projects.

## Teamwork

As you know, part of military life is working in teams of all shapes and sizes. This fosters a collaborative environment. You are able to work with varying people in order to achieve different tasks.

Working in teams is an essential aspect of today's work environment and you are already trained and experienced in doing so. You are also readily adaptable to new teams or short-term projects. Employers find that ex-service members work well in teams and know how to contribute to team-based work.

## Time management

You know the importance of needing to be in the right place at the right time to get the job done. You can take this with you into your civilian employment. Good time management translates into meeting deadlines, turning up on time with the right equipment.

## Fit and healthy

Fitness is an important aspect of military life. Throughout your military career, you will have taken pride in your physical and mental wellbeing.

## Motivation

Service members have the ability to motivate themselves and others to achieve a common goal. Motivated employees perform better, encourage others to perform, and bring a positive attitude to any job they do. You are able to bring this motivation to any job you do.

## Transferable skills

The NZ Defence Force knows it is important to equip our people with the right skills needed to succeed in their given trade. These include a wide variety of skills that employers find beneficial to their own organisations. Communications, first aid, driver training, personnel management, and NZQA qualifications are only a handful of skills that you may have learned during their service.

Professional skills can take years to develop and cost considerable amounts of money to put staff through training courses. Many service members learn these valuable skills during their service and can bring this value back to you as an employer.

## Planning and decisiveness

One of the most important aspects of any military operation or training exercise is the ability to plan well and be decisive. You have been taught how to plan for many different situations and make clear decisions in even the most stressful situations.

Employers will find that no matter your backgrounds of service, you will make well-informed decisions and have a particular skill for planning. Projects big and small require significant planning stages and decisive actions to be successful. You can bring that success.

## **[Translating your military skills](#)**

- Strengths you bring to civilian employers
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Veterans' Affairs—Te Tira Ahu Ika A Whiro