

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)  
The support you may be able to get depends on your circumstances.  
[Currently serving](#)  
Support while you're still serving.  
[Ex-serving](#)  
Support once your regular service has finished.  
[Family and whānau](#)  
Here's how we can support you, and how you can support your family and whānau.  
[Non-military personnel](#)  
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)  
We're proud to honour the service of the veteran community.  
[Services Cemeteries and plaques and headstones](#)  
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.  
[Commemorative funding](#)  
There are two types of financial contributions available from the Commemorative Fund.  
[Medals and service records](#)  
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.  
[When someone dies](#)  
We may be able to provide support when someone who had Qualifying Service dies.  
[Your family's military history](#)  
Learning more about your family's military history is a great way to honour their service.  
[Certificate of Appreciation and Veterans' Pins](#)  
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)  
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.  
[Check your eligibility](#)  
Check the support, services, or entitlements you may be able to get from us.  
[Qualifying Service](#)  
To get support from us you — or certain family members — need to have Qualifying Service.  
[Living outside NZ](#)  
You can still get support from us even if you live outside NZ.  
[Eligibility criteria for family and dependants](#)  
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.  
[Veterans of foreign militaries](#)  
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)  
We put veterans and our clients at the heart of everything we do.  
  
If you have a question at any stage please contact us—we're here to help.  
[How we'll work with you](#)  
We'll work with you to help you get the best support available.  
[Your treatment card](#)  
Your treatment card helps you get no-cost treatment and medication for your approved conditions.  
[Your rights and responsibilities](#)  
We want to make sure you have the best possible experience when you deal with us.  
[Payments](#)  
Information on payment rates and dates.  
[How we make decisions](#)  
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.  
[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

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Forms for our clients, family and whānau, and our providers.

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To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

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We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

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## Support if you served in Viet Nam

You may be able to get extra support on top of entitlements that are already offered for Qualifying Service if you served in Viet Nam.

`{{ controlText }}`

Who can get this

You may be able to get support if you have Qualifying Operational Service in Viet Nam between 29 May 1964

and 31 December 1972.

### [Qualifying Operational Service explained](#)

What you can get

## **Ex gratia payment**

You may qualify for an ex gratia payment of NZD\$40,000. You would need to be diagnosed by an appropriately qualified medical professional to have at least one of:

- soft tissue sarcoma
- Non-Hodgkin's lymphoma
- Hodgkin's disease
- chloracne
- chronic lymphocytic leukaemia—including hairy-cell leukaemia and other chronic b-cell leukaemias
- Monoclonal gammopathy of undetermined significance (MGUS)
- Hypertension.

Your spouse, partner or children may also be entitled to an ex gratia payment or other support.

### [Support for Viet Nam families](#)

## **Annual medical assessment**

You can get a free yearly check-up with your medical practitioner. You must be registered with us to get this.

### [Annual Medical Assessment](#)

## **Funding from the Viet Nam Veterans & Families Trust**

You may be able to get funding from the Viet Nam Veterans & Families Trust. This trust aims to help those most in need in the Viet Nam veteran community.

### [Funding from the Viet Nam Veterans & Families Trust\(external link\)](#)

How to apply

### [Contact us to apply](#)

## **Related pages**

- [Annual Medical Assessment](#)
- [Support for families of those with service in Viet Nam](#)
- [Conclusively presumed conditions](#)

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Veterans' Affairs—Te Tira Ahu Ika A Whiro