

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving](#)

Support while you're still serving.

[Ex-serving](#)

Support once your regular service has finished.

[Family and whānau](#)

Here's how we can support you, and how you can support your family and whānau.

[Non-military personnel](#)

Non-military personnel can have Qualifying Operational Service in certain circumstances.

- [Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones](#)

We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.

[Commemorative funding](#)

There are two types of financial contributions available from the Commemorative Fund.

[Medals and service records](#)

The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.

[When someone dies](#)

We may be able to provide support when someone who had Qualifying Service dies.

[Your family's military history](#)

Learning more about your family's military history is a great way to honour their service.

[Certificate of Appreciation and Veterans' Pins](#)

The Certificate of Appreciation and Veteran's Pin recognise operational service.

- [Eligibility](#)

To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.

[Check your eligibility](#)

Check the support, services, or entitlements you may be able to get from us.

[Qualifying Service](#)

To get support from us you — or certain family members — need to have Qualifying Service.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Eligibility criteria for family and dependants](#)

You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.

[Veterans of foreign militaries](#)

Veterans' Affairs New Zealand was established to support New Zealand veterans.

- [For clients](#)

We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.

[How we'll work with you](#)

We'll work with you to help you get the best support available.

[Your treatment card](#)

Your treatment card helps you get no-cost treatment and medication for your approved conditions.

[Your rights and responsibilities](#)

We want to make sure you have the best possible experience when you deal with us.

[Payments](#)

Information on payment rates and dates.

[How we make decisions](#)

We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.

[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Surviving Spouse or Partner Pension

Surviving Spouse or Partner Pension is a regular payment that recognises your loss of someone that had Qualifying Service.

`{{ controlText }}`

Who can get this

You may be able to get a Surviving Spouse or Partner Pension if your spouse or partner has passed away.

One of these conditions must also be met:

- They had undertaken qualifying operational service.
- Their death is linked to their qualifying service.
- They were on—or able to get—a War Disablement Pension with at least 70% impairment when they passed.
- They were on—or able to get—a Disablement Pension with at least 52% impairment when they passed.

You must also have been either:

- living with them and helping with their everyday welfare, or
- living apart from them because of health, work or imprisonment reasons.

What you can get

Surviving Spouse or Partner Pension is a regular payment. It is paid:

- every two weeks within New Zealand, and
- every four weeks overseas.

Payments start:

- from the day after they died—if you applied within six months
- when we got your application—if you applied after six months.

[Surviving Spouse or Partner Pension payment rates](#)

How long you get support

If you don't start a new relationship your pension will last:

- your whole life, and
- 28 days after your death.

[Surviving Spouse or Partner Pension new relationship form \[PDF, 549 KB\]](#)

How to apply

1. Fill out the Surviving Spouse or Partner Pension form.
2. Send it to us.

This will include evidence of your relationship with the spouse or partner that had Qualifying Service.

[Surviving Spouse or Partner Pension form \[PDF, 837 KB\]](#)

What happens next

After you apply we'll:

1. contact you to confirm we've received your application
2. start the decision-making process
3. inform you in writing once a decision has been made.

If we need more information, we'll get in touch with you.

[How we make decisions](#)

When you get it

Your obligations

You must let us know if you start a new relationship. Your right to this pension is stopped as soon as you start a new relationship. This relationship would need to be a marriage, civil union or a de facto relationship.

You can, however, get a payment equal to two years of the pension. Your right to get this stops the day after your right to the pension.

You can get your pension back if your new relationship ends within five years of its start date.

Find out more

[Contact us for more information](#)

We strive to be transparent. If you want to know how this entitlement is administered you can read the policy.

[Surviving Spouse or Partner Pension policy \[PDF, 478 KB\]](#)

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Veterans' Affairs—Te Tira Ahu Ika A Whiro