

- [Contact us](#)
- [News and events](#)
- [Need urgent help now?](#)

Search

Search

- [Get support](#)  
The support you may be able to get depends on your circumstances.  
[Currently serving](#)  
Support while you're still serving.  
[Ex-serving](#)  
Support once your regular service has finished.  
[Family and whānau](#)  
Here's how we can support you, and how you can support your family and whānau.  
[Non-military personnel](#)  
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)  
We're proud to honour the service of the veteran community.  
[Services Cemeteries and plaques and headstones](#)  
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.  
[Commemorative funding](#)  
There are two types of financial contributions available from the Commemorative Fund.  
[Medals and service records](#)  
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.  
[When someone dies](#)  
We may be able to provide support when someone who had Qualifying Service dies.  
[Your family's military history](#)  
Learning more about your family's military history is a great way to honour their service.  
[Certificate of Appreciation and Veterans' Pins](#)  
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)  
To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.  
[Check your eligibility](#)  
Check the support, services, or entitlements you may be able to get from us.  
[Qualifying Service](#)  
To get support from us you — or certain family members — need to have Qualifying Service.  
[Living outside NZ](#)  
You can still get support from us even if you live outside NZ.  
[Eligibility criteria for family and dependants](#)  
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.  
[Veterans of foreign militaries](#)  
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)  
We put veterans and our clients at the heart of everything we do.  
  
If you have a question at any stage please contact us—we're here to help.  
[How we'll work with you](#)  
We'll work with you to help you get the best support available.  
[Your treatment card](#)  
Your treatment card helps you get no-cost treatment and medication for your approved conditions.  
[Your rights and responsibilities](#)  
We want to make sure you have the best possible experience when you deal with us.  
[Payments](#)  
Information on payment rates and dates.  
[How we make decisions](#)  
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.  
[Living outside NZ](#)  
You can still get support from us even if you live outside NZ.  
[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

- [Get support](#)

[Back](#)

[Get support](#)

The support you may be able to get depends on your circumstances.

[Currently serving Ex-serving Family and whānau Non-military personnel](#)

- [Remembrance](#)

[Back](#)

[Remembrance](#)

We're proud to honour the service of the veteran community.

[Services Cemeteries and plaques and headstones Commemorative funding Medals and service records](#)

[When someone dies Your family's military history Certificate of Appreciation and Veterans' Pins](#)

- [Eligibility](#)

[Back](#)

[Eligibility](#)

To be eligible to receive support from us, you — or certain family members — need to have Qualifying Service.

[Check your eligibility Qualifying Service Living outside NZ Eligibility criteria for family and dependants](#)

[Veterans of foreign militaries](#)

- [For clients](#)

[Back](#)

[For clients](#)

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[How we'll work with you Your treatment card Your rights and responsibilities Payments How we make decisions Living outside NZ Other benefits](#)

- [For providers](#)

[Back](#)

[For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters Invoicing us Treating our clients Councils and local authorities Forms](#)

Search

- [Contact us](#)
- [News and events](#)
- [Need urgent help now?](#)

[Home](#) / [News and events](#) / [Events](#) / VA case management clinic

## VA case management clinic

### VA case management clinic

Tuesday, 31 October 2023, 10:00 am to 3:00 pm  
Ranfurly Veterans' Trust, 37 Warren Avenue, Three Kings, Auckland 1042

As part of our effort to increase our face-to-face outreach, we are running a monthly case management clinic in Auckland.

We are partnering with the Ranfurly Veterans' Trust, which is hosting our clinics at the recently restored Ranfurly

Veterans' Centre.

## What you can expect

Case management clinics are a chance to book a one-on-one appointment with a member from one of Veterans' Affairs' case management teams.

These clinics are designed for both:

- current clients — both veterans and whānau
- veterans who are not already getting support from us.

Appointments are for up to 40 minutes.

## Book an appointment

You need to book an appointment before you attend the clinic.

[Register for a case management clinic](#)

Or, you can book by calling us or the Ranfurly Veterans' Trust:

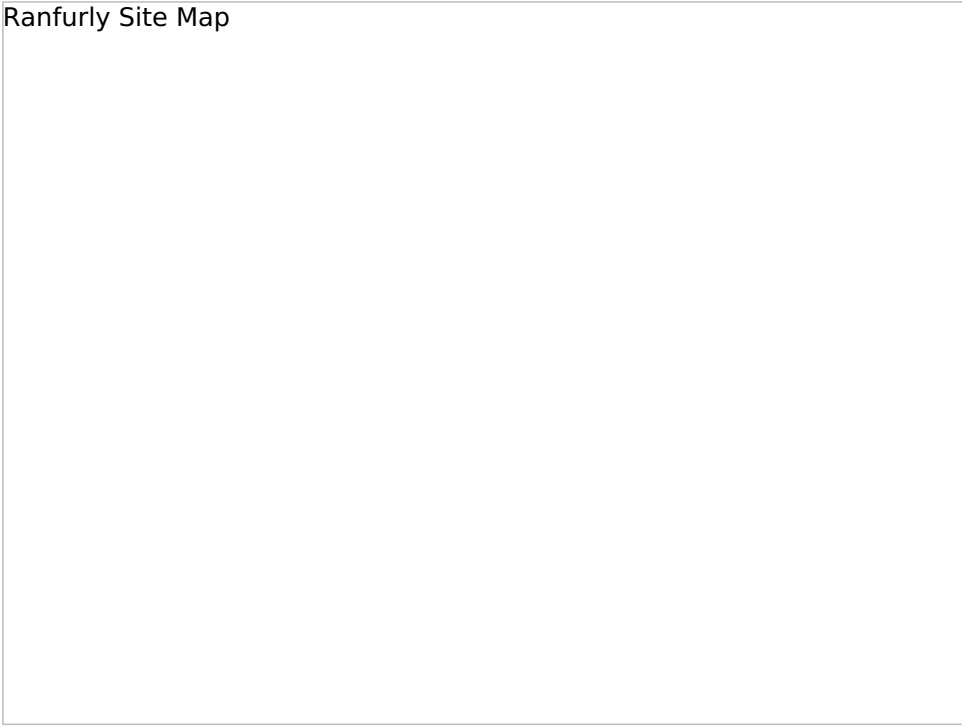
[Contact Veterans' Affairs](#)

[Contact Ranfurly Veterans' Trust\(external link\)](#)

## Address

Ranfurly Veterans' Trust  
37 Warren Avenue  
Three Kings  
Auckland 1042

Ranfurly Site Map



Ranfurly Site Map

**Region**

[Auckland](#)

**Type**

[Case management clinic](#)

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[Print](#) [View this page as a PDF](#)

#### Veterans' Affairs

- [Get support](#)
- [Remembrance](#)
- [Eligibility](#)
- [For clients](#)
- [For providers](#)

#### Quick links

- [Application forms](#)
- [Check your eligibility](#)
- [Payment dates](#)
- [Payment rates](#)
- [Veterans of foreign militaries](#)

#### Connect with us

- [Facebook](#)
- [YouTube](#)
- [Email newsletter](#)

#### About us

- [About Veterans' Affairs](#)
- [Our documents and publications](#)
- [Work at Veterans' Affairs](#)
- [Contact us](#)
- [News](#)



[About this site](#) [Terms of use, privacy and copyright](#) [Style guide](#)



Veterans' Affairs—Te Tira Ahu Ika A Whiro