

- Our phone line is temporarily operating with reduced hours. You can call us between 9am and 3pm Monday to Friday. [Contact us](#)

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- [Get support](#)
The support you may be able to get depends on your circumstances.
[Currently serving](#)
Support while you're still serving.
[Ex-serving](#)
Support once your regular service has finished.
[Family and whānau](#)
Here's how we can support you, and how you can support your family and whānau.
[Non-military personnel](#)
Non-military personnel can have Qualifying Operational Service in certain circumstances.
- [Remembrance](#)
We're proud to honour the service of the veteran community.
[Services Cemeteries and plaques and headstones](#)
We help look after Services Cemeteries. We're also able to contribute towards plaques and headstones.
[Commemorative funding](#)
There are two types of financial contributions available from the Commemorative Fund.
[Medals and service records](#)
The NZ Defence Force's Personnel Archives and Medals team administer medals and hold most New Zealand military service records.
[When someone dies](#)
We may be able to provide support when someone who had Qualifying Service dies.
[Your family's military history](#)
Learning more about your family's military history is a great way to honour their service.
[Certificate of Appreciation and Veterans' Pins](#)
The Certificate of Appreciation and Veteran's Pin recognise operational service.
- [Eligibility](#)
To be eligible to receive support from us, you—or certain family members—need to have Qualifying Service.
[Check your eligibility](#)
Check the support, services, or entitlements you may be able to get from us.
[Qualifying Service](#)
To get support from us you — or certain family members — need to have Qualifying Service.
[Living outside NZ](#)
You can still get support from us even if you live outside NZ.
[Eligibility criteria for family and dependants](#)
You may be able to get support if you're the spouse, partner, child or dependant of someone with Qualifying Service.
[Veterans of foreign militaries](#)
Veterans' Affairs New Zealand was established to support New Zealand veterans.
- [For clients](#)
We put veterans and our clients at the heart of everything we do.

If you have a question at any stage please contact us—we're here to help.
[How we'll work with you](#)
We'll work with you to help you get the best support available.
[Your treatment card](#)
Your treatment card helps you get no-cost treatment and medication for your approved conditions.
[Your rights and responsibilities](#)
We want to make sure you have the best possible experience when you deal with us.
[Payments](#)
Information on payment rates and dates.
[How we make decisions](#)
We use a number of tools and processes to make decisions. This helps ensure each decision we make is fair and treats our clients consistently.
[Living outside NZ](#)

You can still get support from us even if you live outside NZ.

[Other benefits](#)

You may be able to access a range of discounts and benefits. Not only that, your family may get access too.

- [For providers](#)

Information for providers of services to Veterans' Affairs and our clients.

[Treatment cards and letters](#)

To help you identify our clients, we issue treatment cards and letters.

[Invoicing us](#)

How to invoice us to ensure we pay you quickly and correctly.

[Treating our clients](#)

Information for healthcare professionals providing treatment to our clients.

[Councils and local authorities](#)

Guidance for councils and local authorities relating to services cemeteries and memorials

[Forms](#)

Forms for our clients, family and whānau, and our providers.

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Work at Veterans' Affairs

Want to be a part of our team?

Work at Veterans' Affairs

Want to be a part of our team?

Who we are

We're proud to represent and serve those who have fought in our country's best interests and who make sacrifices, even today, to ensure New Zealand remains a free and safe country. There are over 31,000 New Zealand veterans, with diverse backgrounds that range in age from 19 to more than a hundred years old. Our veterans include current NZ Defence Force personnel, those who have left the Defence Force and work in civilian roles, and retired ex-service personnel.

We're focused on providing excellent personal support for veterans and their families. We also partner with the broader New Zealand Defence Force, and with other government and non-government agencies to facilitate this support.

As a proud part of the NZ Defence Force, we play our part in contributing to the defence, security and well-being of Aotearoa New Zealand.

Why you should work for Veterans' Affairs

In return for your knowledge, experience and drive, we can reward you with challenging opportunities working in a supportive, motivated and forward-thinking team based in Wellington.

The NZ Defence Force also has a range of benefits for you and your family.

[Force Financial Hub—benefits for staff\(external link\)](#)

Sound like you?

If this sounds like you, visit the civilian vacancies page on the NZ Defence Force careers website.

[NZDF Civilian Vacancies\(external link\)](#)

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Last Modified: 27 July 2022

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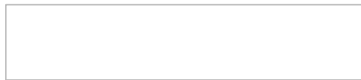
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Veterans' Affairs—Te Tira Ahu Ika A Whiro