

# Payment delay for clients with Australian bank accounts

Updated 2.10pm, Tuesday 28 May 2019

We are aware of an issue with our payment system. The issue has caused clients, who receive payments from us into an Australian bank account, to not be paid over night.

Technical staff have investigated the problem. Payments will be made today, but some clients may not see the payments in their Australian bank accounts until tomorrow.

If the delay causes you any hardship, please contact us as soon as possible.

Contact us (<https://www.veteransaffairs.mil.nz/contact-us/>)

Date

28 May 2019

Tags

[Updates for clients \(https://www.veteransaffairs.mil.nz/news-events/articles/?tag=20\)](https://www.veteransaffairs.mil.nz/news-events/articles/?tag=20)

Last Modified: 13 June 2019